

COUNTY OF EL DORADO

HEALTH & HUMAN SERVICES

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AGENCY DIVISIONS

Administration & Finance
Behavioral Health
Community Services
Protective Services
Public Health
Self-Sufficiency

myHealthPointe - Patient Access Portal

Getting Started – Creating an Account and Logging In

myHealthPointe Patient Portal (Website)

1. Contact your care provider at the El Dorado County Behavioral Health Clinic to register your email address or at your next visit, let the clinic staff know that you would like to register for myHealthPointe, the Patient Portal.
2. Once your email address is registered, log into your email and look for an email from myhp@ntst.com with a One Time Code.
3. Go to: <https://myhpconsumer.netsmartcloud.com/>, enter the One Time Code
Note: This website is not optimized for mobile usage, it would be best to utilize the app if using a mobile device.
4. Click the link in same email to complete your registration.
5. Log into myHealthPointe to view your health record.

myHealthPointe Patient Portal (App)

1. Complete Steps 1-4.
2. Download the myHealthPointe app using the link in the email.
3. Use credentials previously created to login via the app.

Netsmart
myHealthPointe

Username
User Name

Password
Password

Sign in

Sign in with one-time code

Forgot Password?

MyHealthPointe terms and conditions and privacy notice

Vision Statement:
Transforming Lives and Improving Futures