

Planning & Building Monthly



P & B Monthly August 2025

Quick Turnaround Permits

In House			
Same Day	372	▼	-37
One Day	22	▼	-6
Two Days	5	▲	9
Total	408	▼	-34
Online			
Same Day	145	▲	3
One Day	243	▲	19
Two Days	143	▲	34
Total	531	▲	56

Online Building Permits

Electrical	90	▲	35
Mechanical	100	▲	28
Plumbing	30	▲	1
Roof Replacement	69	▼	-2
Residential Solar	83	▲	17

New This Month:

E-TRAKiT "How To" videos!

These step-by-step guides walk customers through the online permitting process—one tailored for contractors and one for Owner-Builders, since the processes differ slightly.

You can find the videos at the top of the Building Division website under Public Announcements, and QR codes linking to them will also be featured on the lobby slideshow for easy access.

A special thank you to Brandon and Tina in IT—Brandon for producing the videos and Tina for ensuring they're accessible online. Please take a moment to review these resources, and begin directing customers to them.

[Building Division - El Dorado County](#)

What our Customers are Saying

Walk-In Surveys

We sent out **249** surveys to Planning and Building walk-in customers and received **27** responses!

Exceptional Service Recognized

- Staff Courtesy: **4.9 / 5.0**
- Staff Knowledge: **4.7 / 5.0**

This month, we had **10** different staff members called out by name for delivering outstanding service!

- "Very helpful to someone who has not done this before. Answered a lot of questions. Also would like to commend the staff at the reception area. Was there twice (August 15 and 19) and both times they were very courteous, professional and helpful. Such a pleasant experience."
- "Everyone was very helpful. Informative and cared about answering my questions. I deal with other counties and El Dorado is the best to work with."

Post-Permit Submittal Surveys

This month we sent out **46** surveys after permit submittal and received **4** responses: 75% of respondents said they felt they understood the permitting process.

Of the **51** surveys sent after permits had been finalized, we received **5** responses: Of those responses the overall build experience was rated at 4.8 out of 5 and none reported an issue in the build process.

- "REDACTED and REDACTED counties would benefit from using El Dorado's traits: promptness, positive customer service and timeliness to issue...Thank you!"

Building Permits

Applied	738	▼	-88
Approved	844	▲	7
Issued	732	▼	-21
Finaled	607	▼	-82

Planning Projects

Applied	28	▼	-9
Approved	24	▲	10

Inspections

Site Visits	1656	▼	-154
Inspections Completed	3412	▼	-384

Code Enforcement Cases

Opened	93	▲	11
Closed	44	▼	-16

CRMs

Opened	154	▲	13
Closed	146	▼	-11

VHR Code Enforcement Cases

Opened: Tahoe	25	▲	3
Closed: Tahoe	2	▼	-4
Opened: Western Slope	17		-
Closed: Western Slope	12	▲	1

Recorded Notices

Notice of Compliance	7	▼	-4
Notice and Order	20	▼	-15

August went fast!

- **Placerville Building** saw 715 visitors with an average wait time of **21.9** minutes—*11 minutes faster than July!*
- **Tahoe Building** saw **19** visitors. (Wait times weren't recorded.)
- **Planning** served **280** visitors. Average wait times were only **10** minutes! 4.5 minutes faster than last month!

On the Phones

Our teams returned about the same amount of calls in August as they have the past four months:

☎ **Placerville Building Returned:** 150 calls

☎ **Tahoe Building Returned:** 20 calls

☎ **Planning Returned:** 110 calls

Projects in Your Area

In August we had 770 visits to Projects in Your Area

Costco/EDH 52 was still the top draw, but Town and Country Village has now entered the top 8 at second place!

Top Projects	Visits	Change
Costco/EDH 52	250	▼ -29
Town and Country Village	91	▲
East Ridge- APPROVED	79	▼ -1
Village of Marble Valley Specific Plan	64	▼ -31
Creekside Village Specific Plan	49	▼ -32
Dorado Oaks Tentative Subdivision Map	40	▲
Lime Rock Valley Specific Plan	37	▼ -12
Cameron Meadows Project	34	▼ -24

Upcoming Meetings

Planning Commission: 09-25-25, 10-09-25, & 10-23-25 in the PC Hearing Room

Affordable Housing Task Force: 10-15 at 10am in the PC Hearing Room

SEED Committee: 10-16 at 3pm in the TAC Room

Have Questions? Contact our P&B Liaison at pnb.liaison@edcgov.us or call: 530-621-6548