

# Planning & Building Monthly



P & B  
**Monthly**  
December 2025

## What our Customers are Saying

### Walk-In Surveys

We sent out **272** surveys to Planning and Building walk-in customers and received **18** responses.

### Exceptional Service Recognized

- Staff Courtesy: **4.9 / 5.0**
- Staff Knowledge: **4.8 / 5.0**

This month, we had **14** different staff members called out by name for delivering outstanding service! Staff got some great shout-outs, below are some examples

- *"Eric Michaelson provided perfect service and support. His assistance and helpfulness was top notch at the highest level, and very, very appreciated. Beyond answering my questions clearly and in depth, he navigated me down the right paths to move forward."*
- *"I have been a contractor for almost 50 years your staff is number 1."*
- *"I want to give a big shout out to Nancy, Rebecca and Sam. They guided me through the owner/builder pool permit process. They were courteous, efficient and had my interest at heart. They helped me address some missing information on my submittal. As a retired CalTrans executive I know that government employees don't get the recognition they deserve when they do a good job for the public. Those three employees are exceptional!!! Please extend my gratitude."*

### Post-Permit Submittal Surveys

This month we sent out **65** surveys after permit submittal but only received **2** responses.

Of the **46 surveys sent** after permits had been finalized, we received **5** responses. We also received this feedback:

- *"I am confident the staff in general is well qualified. All the women that handled the permit application and issuance were efficient, pleasant and seemingly interested in treating members of the public with respect. The field inspectors were very good. They saw some things I had overlooked, I made the corrections and they were approved."*

### Quick Turnaround Approved Permits

In House			
Same Day	143	▼	-2
One Day	4	▼	-13
Two Days	3	▲	2
Total	148	▼	-13
*Online*			
Same Day	163	▲	50
One Day	72	▲	12
Two Days	22	▲	10
Total	257	▲	72

### Online Building Permits

Electrical	83	▲	18
Mechanical	88	▲	32
Plumbing	39	▲	1
Roof Replacement	40	▼	-2
Residential Solar	52	▲	2

\*TRIVIA QUESTION\*

Which film features the famous line, "Of all the gin joints in all the towns in all the world, she walks into mine?"

Building Permits			
Applied	693	▲	120
Approved	717	▲	122
Issued	606	▲	131
Finaled	630	▲	119

Planning Projects			
Applied	22	▼	-13
Approved	12	▲	9

Inspections			
Site Visits	1534	▲	230
Inspections Completed	3376	▲	600

## Big Numbers in December!

- **Placerville Building** saw **572** visitors with an average wait time of **32.7** minutes - 10.2 minutes slower than November.
- **Tahoe Building** saw **12** visitors. (Wait times weren't recorded.)
- **Planning** served **252** visitors. Average wait times were only **11.1** minutes! 0.3 minute faster than last month.

### On the Phones

Our teams returned about the same amount of calls in December as they have the past eight months:

☎ **Placerville Building Returned:** 145 calls

☎ **Tahoe Building Returned:** 27 calls

☎ **Planning Returned:** 54 calls

## Projects in Your Area

*In December we had 752 visits to Projects in Your Area*

Top Projects	Visits		Change
EDH Costco	247	▲	65
Green Valley Commercial Center	98		
Village of Marble Valley Specific Plan	81	▲	55
East Ridge (APPROVED)	57	▲	5
Creekside Village Specific Plan	55	▼	-30
Town and Country Village	49	▲	4
Pre-Application for Community for Health & Independence Specific Plan	40		
Gateway El Dorado Specific Plan	38	▲	1



## Upcoming Meetings in January 2026!

**Planning Commission:** 1-22-26 in the PC Hearing Room

**SEED Committee:** 1-15-26 at 3pm in the TAC Room

**Affordable Housing Task Force:** 2-18-26 at 10am in the PC Hearing Room

\*ANSWER\*

Casablanca. Gin is a common base spirit for many mixed drinks, including the martini. Secretly produced "bathtub gin" was available in the speakeasies and "blind pigs" of Prohibition-era America as a result of the relatively simple production.

Have Questions? Contact our P&B Liaison at [pnb.liaison@edcgov.us](mailto:pnb.liaison@edcgov.us)

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