

EL DORADO COUNTY GRAND JURY REPORT RESPONSES										
YEAR	RECOMMENDATION NUMBER	RECOMMENDATION	RESPONSE AGENCY	RESPONSE DATE	RESPONSE	ALREADY IMPLEMENTED	WILL BE IMPLEMENTED	WILL NOT BE IMPLEMENTED	FURTHER ANALYSIS	REQUIRES FOLLOW-UP
2025/2026										
Case 26-01 Detention Centers	R.1	The El Dorado County Civil Grand Jury recommends the Board of Supervisors direct the Director of Human Resources to conduct a compensation study for Correctional Officers. The study should consider comparing with neighboring counties in State of Nevada to be completed no later than December 9, 2026.	El Dorado County Board of Supervisors	DUE 7/29						
26-01	R.2	The El Dorado County Civil Grand Jury recommends the Sheriff, in cooperation with the Director of Human Resources, develop a plan for recruitment opportunities to specifically address the application process, testing, training, and incentives for open positions located in South Lake Tahoe by December 9, 2026.	El Dorado County Sheriff's Office	DUE 6/29						
Case 26-02 El Dorado County Owned Airports	R.1	The Grand Jury recommends that the Board of Supervisors update Airport Policy Document, Policy F-10 in accordance with Board approved revisions to lease requirements by December 31, 2026.	El Dorado County Board of Supervisors	DUE 8/5						
26-02	R.2	The Grand Jury recommends that the Board of Supervisors update Airport Policy Document, Policy F-10 defining the duties, responsibilities, and authority over theCounty Airport program (aka Airports Director and/or Airports Operations Officer) and ensure language is clear and based on specific criteria by December 31, 2026.	El Dorado County Board of Supervisors	DUE 8/5						
26-02	R.3	The Grand Jury recommends that the Board of Supervisors direct staff to add a subscription function to the County's Airports web page by September 1, 2026, that will notify subscribers when a change or update is posted.	El Dorado County Board of Supervisors	DUE 8/5						
26-02	R.4	The Grand Jury recommends that the Board of Supervisors establish an aviation advisory group to meet at least biannually with Airport administrators and provide feedback to the Board, when necessary, by December 31, 2026.	El Dorado County Board of Supervisors	DUE 8/5						
26-02	R.5	The Grand Jury recommends that the Board of Supervisors direct staff by December 31, 2026, to develop a plan to increase Airport revenue, ensuring public access to events, business expansion, or other recommendations from airport advisors that could reduce the County General Fund contribution to Airport operations.	El Dorado County Board of Supervisors	DUE 8/5						
26-02	R.6	The Grand Jury recommends that the Board of Supervisors direct staff to work with the FAA and its Airport Investment Partnership Program to evaluate airport privatization.	El Dorado County Board of Supervisors	DUE 8/5						
26-03 Civil Grand Jury Website	R.1	The Civil Grand Jury recommends that the Board of Supervisors direct the IT department to consult annually with the sitting Grand Jury and the Court to review and update the Civil Grand Jury website as necessary to maintain current information and relevancy.	El Dorado County Board of Supervisors	DUE 8/12						
26-04 Mosquito Fire Protection District	R.1a	The Grand Jury recommends that Mosquito Fire Protection District Board of Directors require the Fire Chief to prepare a monthly spending plan for the 2026-2027 fiscal year to support regular fiscal monitoring and improved budget oversight by September 2026.	Mosquito Fire Protection District Board	DUE 9/10						
26-04	R.1b	The Grand Jury recommends that the Mosquito Fire Protection District Board of Directors require the Fire Chief to prepare a monthly spending plan as a standard component of the District's annual budget process.	Mosquito Fire Protection District Board	DUE 9/10						
26-04	R.2	The Grand Jury recommends that the Mosquito Fire Protection District Board follow its own Policy of overseeing the District's fiscal well-being with a monthly review of actual spending compared to its monthly spending plan starting September 2026.	Mosquito Fire Protection District Board	DUE 9/10						

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26-04	R.3	The Grand Jury recommends that all materials for the Mosquito Fire Protection District Board Member Package for each scheduled meeting be submitted to the Board Clerk at least 7 days before the regularly scheduled meeting to match the policy timeframe for agenda submission beginning with the September 2026 meeting.	Mosquito Fire Protection District Board	DUE 9/10						
26-04	R.4	The Grand Jury recommends that at the beginning of each calendar year the Mosquito Fire Protection District Board select a Board President by reaffirming the sitting Board President or electing a new one beginning January 2027.	Mosquito Fire Protection District Board	DUE 9/10						
26-04	R.5	The Grand Jury recommends that the Mosquito Fire Protection District Board and Fire Chief develop by January 2027 a communication plan that defines communication procedures to ensure all Directors are kept informed of all communications between the Board President and the Fire Chief.	Mosquito Fire Protection District Board	DUE 9/10						
26-04	R.6	The Grand Jury recommends that the Mosquito Fire Protection District Board -revise District Policy to specify the consequences against any Director who violates District Policy such as unauthorized contact with legal counsel. by September 2026.	Mosquito Fire Protection District Board	DUE 9/10						
26-04	R.7	The Grand Jury recommends that all Mosquito Fire Protection District Directors adhere to the requirements of the Brown Act immediately.	Mosquito Fire Protection District Board	DUE 9/10						
26-04	R.8	The Grand Jury recommends that the Mosquito Fire Protection District work with the El Dorado County Board of Supervisors and Local Agency Formation Commission to provide the means for practical, focused, hands-on business and governance training for every new Fire Protection District Director starting in January 2027.	Mosquito Fire Protection District Board	DUE 9/10						
26-04	R.9	The Grand Jury recommends that the Mosquito Fire Protection District address the financial crisis with the El Dorado County Board of Supervisors with a funding plan in place by July 2027 prior to the expiration of the FEMA grant in December 2027.	Mosquito Fire Protection District Board	DUE 9/10						
26-05 El Dorado County Code Compliance	R.1	The Civil Grand Jury recommends that the Board of Supervisors direct the IT Chief Information Officer to establish a central web page and phone number that will provide the public with directions for submitting grievances to the appropriate authority by December 31, 2026.	El Dorado County Board of Supervisors	DUE 8/27						
26-05	R.2	The Civil Grand Jury recommends that the Board of Supervisors direct the Planning and Building Department Director to develop a Procedure Manual for the Code Enforcement Division by February 1, 2027.	El Dorado County Board of Supervisors	DUE 8/27						
26-05	R.3	The Civil Grand Jury recommends that the Board of Supervisors form a working group of representatives from the Planning and Building Department and the Assessor's Office by December 31, 2026, to propose solutions for property owners and stakeholders seeking verified property information.	El Dorado County Board of Supervisors	DUE 8/27						
26-06 Investigation of Charter Section 504 Executive Salary Linkage Practices	R.1	The Grand Jury recommends that the Board of Supervisors reassess the merits of decoupling the seven high-level executive positions not originally named in Charter Section 504 by December 31, 2026. The positions are Sheriff/Coroner/Public Administrator, District Attorney (DA), Chief Administrative Officer (CAO), County Counsel, Public Defender, Alternate Public Defender, and Chief Probation Officer.	El Dorado County Board of Supervisors	DUE 9/24						
26-06	R.2	The Grand Jury recommends that the Board of Supervisors direct the Chief Administrative Officer and Director of Human Resources to develop and present to the Board by September 2026 a formal unrepresented-employee compensation framework. This framework should include a three-year sunset/re-evaluation cycle, public reporting of fiscal impact versus projected revenue growth, and clear performance metrics for department heads.	El Dorado County Board of Supervisors	DUE 9/24						

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26-06	R.3	The Grand Jury recommends that the Board of Supervisors direct the Chief Administrative Officer and the Director of Human Resources to adopt peer-county best-practice models for unrepresented executive compensation.	El Dorado County Board of Supervisors	DUE 9/24						
26-06	R.4	The Grand Jury recommends that the Board of Supervisors direct the Chief Administrative Officer work with the Auditor Controller to incorporate into all future adopted budgets and mid-year reports a transparent breakout of Charter Section 504 costs (Charter vs. linked positions) and a five-year fiscal projection under varying revenue scenarios.	El Dorado County Board of Supervisors	DUE 9/24						
2024/2025										
Case 25-01 Elections: A Deeper Dive into Voter Roles and Drop Box Security	R.1	Within 180 days of the release of this report, the Board of Supervisors direct the Elections Department to license and use a more powerful voter registration database query and analytics software that will facilitate their ability to identify, research, and address any voter registration anomalies with reduced effort. Fiscal impact: approximately \$20,000 per year.	El Dorado County Board of Supervisors	4/7/2025	The recommendation will not be implemented because it is not warranted. This recommendation will not be implemented due to State and federal law dictating how the Secretary of State and county election officials maintain voter rolls, including the removal of voters. (See 52 U.S.C. §§20501 to 20511 and Elections Code, §§ 200-2227.) The El Dorado County Elections office diligently maintains voter rolls using the most recent data available from various government agencies. The use of proprietary computerized data-matching programs using unknown methodologies and datasets is outdated and error-prone, in contrast to the daily VoteCal data updates that occur through the state.			X		
25-01	R.2	Within 180 days of the release of this report, the Board of Supervisors direct the Elections Department to confirm whether place of birth is a required data field in a valid registration and request the State to either update Elections Code Section 2150(a)(6), or make the field required in online registration forms and resolve the inconsistency with Federal code.	El Dorado County Board of Supervisors	4/7/2025	The recommendation will not be implemented because it is not warranted. California Elections Code 2150(a)(6) makes reference to the field of the state or country of the affiant’s birth being on the affidavit of registration but does not state the field must be completed. Elections Code 2154(d) states, “The affiant’s failure to furnish his or her place of birth shall not preclude his or her affidavit of registration from being deemed complete.” There doesn’t appear to be an inconsistency within the Elections Code.			X		
25-01	R.3	Within 180 days of the release of this report, the Board of Supervisors direct and enable the County Elections Department to implement a plan for increased drop box security and surveillance against physical attacks, including reimbursing the Sheriff’s Office for any required support they need to provide. Fiscal impact: approximately \$80,000 per year.	El Dorado County Board of Supervisors	4/7/2025	The recommendation has been implemented. The Elections Department partnered with the Sheriff’s Office to implement video surveillance at drop boxes without any surveillance, including those in remote areas. For drop boxes in outlying locations, solar-powered video surveillance was temporarily set up starting the day ballots were mailed for the November general election and remained active until polls closed on Election Day. The Elections Department will continue to collaborate with the Sheriff’s Office to enhance the safety and security of future elections.	X				
25-01	R.4	Within 180 days of the release of this report, the Board of Supervisors direct the County Elections Department to address the small number of voter registrations with a single character first name and no middle name by requesting an update to their information or moving to remove them from the voter roll.	El Dorado County Board of Supervisors	4/7/2025	The recommendation will not be implemented because it is not warranted. Elections Code 2154(a) states, “If no middle name or initial is shown, it shall be presumed that none exists.” There is no provision in the Elections Code to permit the Elections Department to contact voters to question the validity of their legal name. This may be perceived as voter harassment.			X		
25-01	R.5	Within 180 days of the release of this report, the Board of Supervisors direct the Elections Department to periodically review out-of-state voter registrations as time allows to determine if any are eligible to be revised or removed from the voter roll.	El Dorado County Board of Supervisors	4/7/2025	The recommendation will not be implemented because it is not warranted. 25-0196 B - 4 of 5 The Board does not intend to “direct the Elections Department” to perform the periodic reviews noted. However, the Elections Department will complete a one-time review of out of-state mailing addresses for voters and will perform outreach to those voters to give them an opportunity to make any necessary updates to their registration. Should this effort indicate additional reviews are warranted, the Department will conduct those reviews as deemed necessary by the Registrar of Voters.			X		
Case 25-02 Placerville and South Lake Tahoe Jail Inspections	R.1	Develop and implement a plan to resume annual multi-hazard practice drills, including fire drills at each jail by September 1, 2025.	El Dorado County Board of Supervisors		NO RESPONSE IS NEEDED, WE ASKED THE BOS TO RESPOND IN ERROR					
25-02	R.1	Develop and implement a plan to resume annual multi-hazard practice drills, including fire drills at each jail by September 1, 2025.	El Dorado County Sheriff’s Office	4/3/2025	The Sheriff Office currently has policy (EDSO Custody Manual 4. Emergency Planning) which outlines requirements, roles, and responsibilities. The Sheriff’s Office will implement the policy in compliance with the law.	X				

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Case 25-03 EDSO: Preventing Internet Crimes Against Children	R.1	By the start of the 2025-2026 budget year, the HTCUC should take advantage of additional training and industry conferences to stay abreast of the latest technologies and cybersecurity trends, including attending the Black Hat conference, and technology vendor user group meetings, such as the Cellebrite user summit.	El Dorado County Sheriff's Office	4/3/2025	We have reviewed the training for The High-Tech Unit and discussed the training proposed by the Grand Jury. Our detectives were aware of those training resources and have historically not sought to attend them for budgeting reasons and perceived training benefit. Both detectives concur that they can receive greater training value by attending the DefCon Conference and various Cellebrite user trainings. The detectives have expressed an interest in the Black Hat conference and plan to attend in the future. Ultimately, the detectives can attend the trainings that are most beneficial to them, within the financial limits of their budget.	X				
25-03	R.2	By the start of the 2025-2026 budget year, identify an EDSO resource that can coordinate with the Sacramento regional ICAC task force roughly two days per week and allow HTCUC to become a "full member" of ICAC in order to leverage available grant money and additional regional resources.	El Dorado County Sheriff's Office	4/3/2025	becoming a "full member" of the Sacramento regional ICAC task force is a misnomer. Any agency that participates in ICAC cases and has an MOU with the task force is considered an affiliate agency. There is no difference in affiliation between a dedicated person at the task force versus working remotely. In our discussions, we found that we can do a better job reporting our statistics to ICAC, which has a potential for allowing some funding sources from the task force for equipment and training. However, those funds are distributed through Sacramento County (managing agency) and are discretionary based on ICAC performance state. Currently, we do		X			
Case 25-04 DOT Maintenance: Where the Rubber Meets the Road	R.1	Adopt and deploy a software package that will assist staff in fully electronic processing of roadway complaints by January 1, 2026.	El Dorado County Board of Supervisors	5/4/2025	The recommendation has not yet been implemented but will be implemented in the future. As noted in the response to Finding 1, Department of Transportation staff has been actively researching alternate complaint systems and participating in demonstrations that will result in the implementation of a more reliable, efficient system. Timeframe for implementation is dependent on the system selected, but the Department of Transportation hopes to implement the new software system prior to January 1, 2026 FOLLOW-UP RESPONSE RECEIVED 2/12/26: The Department of Transportation launched the new complaint and service-request management system on January 12, 2026. The enhanced platform is designed to streamline how resident reports are received, distributed to area supervisors, and communicated back to the complainant, resulting in faster and more transparent responses. Residents are able to submit complaints or service requests through two convenient channels: GovAlert Mobile App County Department of Transportation Website The Road Maintenance phone line continues to be staffed and available for those who prefer to call. Residents may still report concerns by calling 530-642-4909.	X	*			
25-04	R.2	Adopt a formal, written procedure to receive, track and respond to residents' requests for road repairs by July 31, 2025.	El Dorado County Board of Supervisors	5/4/2025	The recommendation has been implemented. The Department of Transportation updated the written procedure documenting how to manually receive, track and respond to residents' complaints. Once a new complaint software system is implemented, a new procedure for using that system will also be implemented.	X				
25-04	R.3	Establish goals and performance metrics which measure the efforts of the Department of Transportation and report them to the Board of Supervisors quarterly to track the effectiveness of complaint-driven road repairs by July 31, 2025.	El Dorado County Board of Supervisors	5/4/2025	The recommendation will not be implemented because it is not warranted. As note in the responses to Finding 1 and Recommendation 2, the Department of Transportation staff has been actively researching alternate complaint systems and participating in demonstrations that will result in the implementation of a more reliable, efficient system for tracking complaints.			X		
25-04	R.4	Submit a quarterly report on key metrics of County-wide road maintenance and repair requirements/efforts to the Board of Supervisors and to the public beginning by July 31, 2025.	El Dorado County Board of Supervisors	5/4/2025	The recommendation will not be implemented because it is not warranted. The Department of Transportation reviews road maintenance projects during Board of Supervisors meetings multiple times throughout the year, specifically during the annual Road Maintenance and Rehabilitation Act of 2017 reporting agenda items, budget hearings, and agenda items regarding competitively bid public works agreements. The Board recognizes that resources within the department are already strained, and would prefer			X		
25-04	R.5	Increase efforts to encourage and facilitate public input by various means (such as truck signage, flyers and social media) by July 31, 2025.	El Dorado County Board of Supervisors	5/4/2025	The recommendation will not be implemented because it is not warranted. As stated in the response to Finding F4 above, the Department of Transportation utilizes public-facing			X		
Case 25-05 Time to Reboot County Technology Leadership with a Chief Info Officer	R.1	Instruct the Chief Administrative Officer (CAO) to deliver a Chief Information Officer (CIO) job description by September 1, 2025, ensure the job description includes measurable strategic responsibilities and specific authority for county-wide technology	El Dorado County Board of Supervisors	6/25/2025	The recommendation has been implemented. The CAO and Human Resources have been tasked with revising the IT Director job description and possibly the title to reflect a more strategically focused emphasis. The Board expects to receive the revised job description and initiate a new recruitment by September 1, 2025.	X				
25-05	R.2	Direct the CAO to hire a Chief Information Officer (CIO) to lead Information Technology (IT) by January 1, 2026.	El Dorado County Board of Supervisors	6/25/2025	The recommendation has not yet been implemented, but will be implemented in the future. As referenced above, the title of the position has yet to be determined, based on the research and recommendations the Board will receive from the CAO and HR this Fall; however, the goal is to hire a permanent head of Information Technologies by January 1, 2026.		X			

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25-05	R.3	Direct the future CIO to develop and present comprehensive storage and data center consolidation strategies by May 1, 2026.	El Dorado County Board of Supervisors	6/25/2025	The recommendation requires further analysis. As noted in the response to Recommendation #2, the Board hopes to find a permanent leader for the Information Technologies Department by January 1, 2026. The Board would then work with the new department head to identify any needed changes to the department's strategic plan and work to implement those. This will include encouraging discussions with the Sheriff and District Attorney regarding efficiencies. FOLLOW-UP RESPONSE 4/9/26: Amand Earnshaw: We have been talking to EDSO. I will be working with them for a response. FOLLOW-UP RESPONSE 4/29/26: EDSO and County IT are planning a joint data center review in FY 27/28. We will work together to analyze and inventory both systems and identify targets for future storage consolidation. This helps prevent redundant storage purchases. This timeline aligns with the required hardware refresh cycles for both data centers scheduled for FY 28/29. Although the full consolidation strategy will be informed by that review, EDSO and County IT are already collaborating on upcoming initiatives and expiring contracts to identify opportunities for countywide cost savings and improved operational efficiencies.				X	
25-05	R.4	Instruct the future CIO and CAO to reconfigure the IT Steering Committee into a collaborative body to evaluate projects, consolidate infrastructure needs, coordinate County-wide IT purchases and report results regularly by May 1, 2026.	El Dorado County Board of Supervisors	6/25/2025	recommendation is dependent on recommendations 1 and 2. The IT department has already begun drafting recommended changes to the ITSC structure, but a firm timeline for full implementation of this recommendation cannot be provided until a new head of the Information Technologies Department has been hired. FOLLOW-UP RESPONSE 4/9/26: Amand Earnshaw: We have been talking to EDSO. I will be working with them for a response.		X			
25-05	R.5	Establish Key Performance Indicators (KPIs) to measure IT effectiveness and efficiency across county departments by July 1, 2026, and provide quarterly reports to the BOS.	El Dorado County Board of Supervisors	6/25/2025	The recommendation has not yet been implemented, but will be implemented in the future. This recommendation is dependent on recommendations 1 and 2. The IT Department has started drafting potential KPIs, but a firm timeline for full implementation of this recommendation cannot be provided until a new head of the Information Technologies Department has been hired. FOLLOW-UP RESPONSE 4/29/26: IT has started monitoring KPIs in 3 areas: Strategic Plan, Project Management Office, and Operations. IT plans to continue maturing its KPIs for service versus incident management and to refine ticket categories.		X			
25-05	R.1	Instruct the Chief Administrative Officer (CAO) to deliver a Chief Information Officer (CIO) job description by September 1, 2025, ensure the job description includes measurable strategic responsibilities and specific authority for county-wide technology	El Dorado County Sheriff's Office		Request for response was optional, nothing was received					
25-05	R.2	Direct the CAO to hire a Chief Information Officer (CIO) to lead Information Technology (IT) by January 1, 2026.	El Dorado County Sheriff's Office		Request for response was optional, nothing was received					
25-05	R.3	Direct the future CIO to develop and present comprehensive storage and data center consolidation strategies by May 1, 2026.	El Dorado County Sheriff's Office		Request for response was optional, nothing was received					
25-05	R.4	Instruct the future CIO and CAO to reconfigure the IT Steering Committee into a collaborative body to evaluate projects, consolidate infrastructure needs, coordinate County-wide IT purchases and report results regularly by May 1, 2026.	El Dorado County Sheriff's Office		Request for response was optional, nothing was received					
25-05	R.1	Establish Key Performance Indicators (KPIs) to measure IT effectiveness and efficiency across county departments by July 1, 2026, and provide quarterly reports to the BOS.	El Dorado County District Attorney's Office		Request for response was optional, nothing was received					
25-05	R.2	Instruct the Chief Administrative Officer (CAO) to deliver a Chief Information Officer (CIO) job description by September 1, 2025, ensure the job description includes measurable strategic responsibilities and specific authority for county-wide technology alignment. (Sample Job Description provided in appendix.)	El Dorado County District Attorney's Office		Request for response was optional, nothing was received					
25-05	R.3	Direct the CAO to hire a Chief Information Officer (CIO) to lead Information Technology (IT) by January 1, 2026.	El Dorado County District Attorney's Office		Request for response was optional, nothing was received					

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25-05	R.4	Direct the future CIO to develop and present comprehensive storage and data center consolidation strategies by May 1, 2026.	El Dorado County District Attorney's Office		Request for response was optional, nothing was received					
Case 25-06 9-1-1 Central Dispatch: Performance Under Fire	R.1	EDSO direct Central Dispatch to develop and implement a strategy and action plan by July 16, 2025, to retain dispatchers, focusing on employees with less than seven years in the position.	El Dorado County Sheriff's Office	4/3/2025	This recommendation requires further analysis. While many elements of a retention strategy have already been informally implemented and are yielding measurable benefits, additional evaluation is needed to determine the feasibility, impact, and the staff time required for a formalized plan. Increased training sessions, improved communication, and greater consistency in operations have contributed to enhanced morale and job satisfaction among dispatchers. A more structured plan is under consideration, and an internal review may assess its viability by July 2025.				X	
25-06	R.2	The Board of Supervisors direct Human Resources to assess the wage disparities, pay differentials, and benefits from a wider range of local cities and counties, primarily Folsom, Roseville, and Placer County, to make an interim adjustment to Central Dispatch wages.	El Dorado County Board of Supervisors	5/25/2025	The recommendation will not be implemented because it is not warranted. Salaries and benefits are subject to collective bargaining, and the County is currently engaged in labor negotiations with the Trades & Crafts (OE3) union that represents Dispatchers. These topics, as well as others, are currently the subject of negotiations.			X		
25-06	R.3	The Board of Supervisors direct Human Resources to include training incentives, including salary increases for Peace Officer Safety Training (POST) education and degrees by July 1, 2026.	El Dorado County Board of Supervisors	5/25/2025	The recommendation will not be implemented because it is not warranted. Salaries and benefits are subject to collective bargaining and the County is currently engaged in labor negotiations with the Trades & Crafts (OE3) union that represents Dispatchers. These topics, as well as others, are currently the subject of negotiations.			X		
25-06	R.4	EDSO direct Central Dispatch and their payroll department to produce an annual report by January 1, 2026 including the amount of overtime salary paid, as well as EDSO deputy pay differential for Central Dispatch staffing to determine the additional cost of keeping Central Dispatch 9-1-1 lines answered.	El Dorado County Sheriff's Office	4/3/2025	Has not yet been implemented but will be implemented in the future. EDSO accepts this recommendation and will establish a reporting process to track the financial impact of dispatch staffing shortages. This report will be prepared for internal review and will be submitted to county leadership upon request. The El Dorado County Sheriff's Office is committed to addressing the challenges identified in the Grand Jury report. We will continue to work with the Board of Supervisors and County Human Resources to advocate for necessary improvements in compensation, working conditions, and staff resource allocation. Our goal is to ensure a fully staffed and effective dispatch center that meets the needs of our community while supporting the well-being of our dedicated dispatchers, and balancing operational feasibility and staff time considerations.		X			
Case 25-07 HHSA Staffing Challenges Impact Medi-Cal Clients	R.1	Direct Human Resources to conduct a compensation study for the Eligibility Specialist classification and ensure that total compensation is competitive with neighboring counties by August 30, 2025.	El Dorado County Board of Supervisors	5/25/2025	The recommendation will not be implemented because it is not warranted. Salaries and benefits are subject to collective bargaining and the County recently concluded negotiations with the union that represents the Eligibility Specialist classification. The newly executed memorandum of understanding includes pay increases of 4% in April, 2025 and 2% in July, 2025.			X		
25-07	R.2	Direct HHSA to implement a process, such as utilizing a software system, to track and evaluate eligibility specialist staff performance and productivity by end of 2025.	El Dorado County Board of Supervisors	5/25/2025	The recommendation will not be implemented because it is not warranted. EDCHHSA already began the process of exploring a software system that will provide appropriate data to track and evaluate eligibility specialist staff performance and productivity and has identified a vendor that will meet this need. It is anticipated this process will be implemented by the end of 2025.			X		
25-07	R.3	Direct Human Resources to investigate software systems that can track employee turnover and reasons for resignations/terminations by end of 2025. This information should be employed to determine future efforts to address staffing issues and shared periodically with the Board of Supervisors.	El Dorado County Board of Supervisors	5/25/2025	The recommendation will not be implemented because it is not warranted. The gathering of any such information is dependent on the departing employee's willingness to share their reasons for leaving. HR already provides this opportunity through the exit survey.			X		

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25-07	R.4	Direct HHSA to develop a plan by end of 2025 to review the costs and benefits of a call center approach to complement eligibility specialty staff.	El Dorado County Board of Supervisors	5/25/2025	The recommendation will not be implemented because it is not warrantd. EDCHHSA had already begun reviewing the cost and benefits associated with a call center approach and hopes to complete their review by the end of 2025.			X		
Case #25-08 Juvenile Treatment Center Inspection	R.1	Continue to create an environment that supports rehabilitation.	El Dorado County Board of Supervisors	No response required						
Case #25-09 El Dorado Irrigation District Bridge Over Troubled Water	R.1	Direct the Auditor of the 2024 ACFR to verify by September 30, 2025, and publicly report that all significant deficiencies noted in the 2023 Auditor's Memorandum of Internal Control have been rectified and not repeated through actions documented and taken in Management's Response to the Auditor's Recommendations.	EID Board of Directors	6/23/2025	This recommendation requires further analysis. As part of the annual financial audit, the 2024 ACFR is expected to be presented to the Board of Directors at the July 28, 2025 Board meeting. The auditor will also provide a report on their findings and provide an opinion on the financial statements. While the auditor noted certain deficiencies in internal controls as part of the 2023 audit, they provided an "unqualified" opinion that the financial statements "...present fairly, in all material respects, the financial positions of the business-type activities and each major fund of the District, as of and for the years ended December 31, 2023 and 2022....") If any remaining significant deficiencies in internal controls are identified as part of the audit of the 2024 ACFR.				X	
25-09	R.2	Direct staff to create and make publicly available a separate report on the District's Facility Capacity Charge (FCC) account within 180 days of each fiscal year end, which includes all the information in California Government Code Section 66013(d), and as generally shown in the example reports provided from other water districts herein	EID Board of Directors	6/23/2025	This recommendation has not yet been implemented but will be implemented in the future. Beginning with the 2024 report, the District has prepared a separate FCC report, which will be reviewed and approved by the Board of Directors at its June 23, 2025 meeting.		X			
25-09	R.3	Direct staff to create policies by September 30, 2025, that establish a finance committee with the responsibility to act as a crucial resource to the Board, providing analyses and recommendations critical to the organization's financial decision-making process.	EID Board of Directors	6/23/2025	This recommendation will not be implemented because it is not warranted. The Board of Directors has displayed consistent engagement and competency while providing financial oversight, and participates actively in discussions related to the District's finances. Rather than delegating its responsibility for financial oversight to a committee, it is more effective and efficient for the board to provide such oversight as the governing body. In addition, the District engages qualified external financial experts such as independent municipal advisors, rate consultants, and auditors as needed to provide advice and recommendations, support complex financial analyses and help ensure This recommendation will not be implemented because it is not warranted.			X		
25-09	R.4	Direct staff to implement a revised Capital Improvement Plan (CIP) project tracking page that offers a more realistic total cost estimate, including construction cost estimates, for each project throughout its duration in the CIP by August 31, 2025.	EID Board of Directors	6/23/2025	Total project costs for major capital projects are disclosed to the Board of Directors and the public during annual CIP workshops and again at the time the CIP is adopted. Additionally, any capital project cost exceeding \$100,000 is brought to the Board for funding approval, with associated costs detailed in the staff report.			X		
25-09	R.5	Direct staff to extend its Capital Improvement Plan (CIP) from a 5-year to a 10-year planning horizon by September 30, 2025, which will provide more flexibility in managing budgets and allow for more stable rate adjustments over time.	EID Board of Directors	6/23/2025	This will not be implemented because it is not warranted. The District's five-year CIP is consistent with industry practice and aligns with the five-year financial plan and COS Rate Study. Rates and charges are based on the expenditures over the five-year planning period, consistent with Proposition 218.			X		
2023/2024										
Case 24-01 Georgetown Airport: A Disaster Waiting to Happen	R.1	The County needs to have a funded plan to address all tree hazards at the Georgetown Airport by the end of March 2024, completing removal of the tree and pole hazards by September 2024, to the satisfaction of Caltrans and meeting FAA regulations.	El Dorado County Board of Supervisors	4/30/2024	The recommendation has not been implemented but will be implemented in the future. The County has executed a contract with a licensed timber operator to remove the three acres of trees that pose the most imminent threat. This work is estimated to be completed by June 30, 2024. Relocation of the obstruction pole is estimated to take place in early 2025.	X	X			
24-01	R.2	The Board of Supervisors should immediately identify a champion (or team) to lead this effort, considering local pilot volunteers with aviation experience as well as County employees. The champion will provide monthly reports to the Board of Supervisors as to progress against the specific and funded action plan towards removing the hazards.	El Dorado County Board of Supervisors	4/30/2024	The recommendation will not be implemented because it is not warranted. As stated in the response to Recommendation 1, a plan is in place to address the hazards.			X		
24-01	R.3	Management of the two County-operated airports should be moved out of the Planning and Building Department by the end of 2024 to a department/agency that is better suited to managing a business of this nature and ensuring better visibility to issues at all levels of County government.	El Dorado County Board of Supervisors	4/30/2024	The recommendation has been implemented. On January 23, 2024, the Board of Supervisors conceptually approved the reassignment of the Airports and Cemeteries functions from the Planning and Building Department to the Chief Administrative Office. This change will be effective July 1, 2024.	X				

YEAR	RECOMMENDATION NUMBER	RECOMMENDATION	RESPONSE AGENCY	RESPONSE DATE	RESPONSE	ALREADY IMPLEMENTED	WILL BE IMPLEMENTED	WILL NOT BE IMPLEMENTED	FURTHER ANALYSIS	REQUIRES FOLLOW-UP
24-01	R.4	Prioritization must be focused on airport safety over economic growth. Although \$50,000 was spent on the economic development plan, no funding for any of the suggested improvements coming out of that plan should be allocated until the airport hazards are completely addressed.	El Dorado County Board of Supervisors	4/30/2024	The recommendation will not be implemented because it is not warranted. The Board is committed to mitigating the hazards at the airport. The Board approved a budget transfer for the tree removal in the amount of \$50,000 on March 19, 2024. There is no need to preclude the possibility of funding other improvements concurrently with the hazard mitigation.			X		
24-01	R.5	Conduct annual safety inspections of both airports starting in 2025 and report the findings to the Board of Supervisors. Consider adding inspections of the airports to the required Grand Jury inspection of at least one detention facility annually by the 2024-2025 Grand Jury term.	El Dorado County Board of Supervisors	4/30/2024	The recommendation will not be implemented because it is not warranted. Caltrans staff inspect both airports annually. The Board of Supervisors has no authority to require the Grand Jury to inspect airports.			X		
24-01	R.6	County leadership should continue using the Growlersburg Conservation Camp crew to clear the trees when and where applicable subject to their availability.	El Dorado County Board of Supervisors	4/30/2024	Recommendation has been implemented. At the time of this writing, the County is in the process of finalizing a new contract with the State of California, Department of Forestry and Fire Protection for the use of the Growlersburg Conservation Camp crew. This contract will be used for work on County property when appropriate and allowed by law.	X				
Case 24-04 Transient Occupancy Tax: Transparency Matters	R.1	The BOS should develop and implement a plan by January 1, 2025, to improve the transparency of the TOT funds request and allocation process, such as a TOT page on their website or a media campaign to alleviate public perception of misuse of funds.	El Dorado County Board of Supervisors	7/16/1905	The recommendation will not be implemented because it is not warranted. As noted in the response to Finding 2, all decisions on which entities may request funding and which entities will receive funding are made by the Board at public meetings.			X		
24-04	R.2	To clarify that the funds are discretionary, Board Policy B-16 (see Appendix) should be updated in the latest CAO Budget Book, and everywhere else relevant, to properly set public expectations and reduce controversy.	El Dorado County Board of Supervisors	7/16/1905	The recommendation will not be implemented because it is not warranted. Policy B-16 already refers to the TOT exclusive of the voter-approved Tahoe-area specific revenue as "Discretionary Transient Occupancy Tax." The Board reviews Policy B-16 annually as part of the Recommended Budget process and may recommend changes at any time; however, Policy B-16 as currently written reflects the Board's current intent for the allocation of the Discretionary TOT.			X		
24-04	R.3	The County Tax Collector should implement a compliance plan to ensure that all TOT taxes are identified and collected.	Treasurer-Tax Collector	4/16/2024	The recommendaton has been implemented in part and will be fully implemented by October 31, 2024 SEE "ADDITIONAL INFO" TAB		X			
Case 24-05 El Dorado Hills CSD	R.1	Within 90 days of this report, as mandated by the District Attorney's Office, all CSD Board members and management level employees should be required to complete Brown Act training and renew such training not less than every two years. In addition, all Board members and management level employees should be designated and required to complete AB 1234 Chapter 700 (link) Ethics training every two years.	El Dorado Hills Community Services District	7/3/2024	This Recommendation has been implemented: At a Special Meeting on May 2, 2024, District Counsel provided detailed Brown Act training to four of the five Board of Directors, General Manager, District Management Staff and four members of the public. One Board member was unable to attend and has subsequently viewed the recorded session as well as the materials handed out by Counsel. A video recording of this training session is available on the Districts Website; Special Board of Directors Meeting - May 02, 2024 - Zoo	X				

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24-05	R.2	CSD should keep records of all Brown Act and AB 1234 Ethics training completed by the Board of directors and designated staff members for a minimum period of 10 years	El Dorado Hills Community Services District	7/3/2024	This Recommendation has been implemented: The District already tracks and retains records of Board of Director and General Manager's Brown Act and AB 1234 Ethics trainings. For AB 1234, the District complies with Gov. Code §53235.2, which requires local agencies to maintain records that indicate both the dates of training and the entity that provided the training for five years after the training. Training regarding the Brown Act is required by statute, however, the retention of related records is not statutorily required; therefore, the District relies upon its internal record retention policy (#3090) (See Attachment Q), to maintain the documents. Proof of completed training is placed into the employee's personnel file, which is maintained for ten (10) years after separation for full-time employees and three (3) years after separation for part-time/seasonal employees.	X				
24-05	R.3	Within 90 days, the County District Attorney's office should continue to investigate Brown Act or CA Government Code Section 53262 violations by the CSD Board unless and until the CSD Board gets appropriate Brown Act and Ethics training.	El Dorado Hills Community Services District	7/3/2024	This Recommendation has been implemented: After the Interim District Counsel completed the Brown Act training to the Board of Directors and District Management Staff, the office of the County District Attorney was notified of the EDHCSD Response El Dorado County Grand Jury Report #24-05 Page 12 of 16 training.	X				
24-05	R.4	By December 31, 2024, the County District Attorney's office should complete the investigation of any potential ethics or conflicts of interest violations, including required FPPC Form 700 disclosures, raised by the former GM's consulting arrangement with DTA.	El Dorado Hills Community Services District	7/3/2024	This Recommendation has not been implemented but will be implemented in the future: The District will cooperate with the County District Attorney's office in its investigation of any potential ethics or conflicts of interest violations by the former GM's consulting arrangement with DTA.		X			
24-05	R.5	Within 90 days, CSD should implement the intent of the Carson Creek LLAD #39 second ballot initiative to perpetually repeal LLAD assessments.	El Dorado Hills Community Services District	7/3/2024	This Recommendation has been implemented: Pursuant to CA Elections Code 9310, the obligations of the Board of Directors when a ballot initiative is received are as follows: 1. Adopt the ordinance [the initiative], without alteration, either at the regular meeting at which the certification of the petition is presented or within 10 days after it is presented; or 2. Submit the ordinance [the initiative], without alteration, to the voters pursuant to Elections Code §1405.2 During the Board of Directors meeting on November 20, 2023, the Board approved to submit the latest proposed ballot initiative for LLAD #39 by a four (4) to one (1) vote. (See Attachments R and S) The District and Board of Directors acknowledge previous initiative, designated Measure H (See Attachment T), was approved by the LLAD voters of LLAD #39 for FY20 and FY21. The District effectively refunded those assessments to the homeowners within LLAD #39 prior to the approved vote.	X				
24-05	R.6	Within 90 days of this report, CSD should establish and document clearer guidelines for the CSD Board of Directors or GM certification of the assessment levy to the County Controller/Auditor and publish that procedure in the CSD Policies and Procedures documents.	El Dorado Hills Community Services District	7/3/2024	This Recommendation requires further analysis. To the extent the District can resolve its pending lawsuit with the County Auditor, there may be changes in the guidelines and procedure the District follows to provide the necessary certification of the assessment levies to the County Controller/Auditor. Only if a resolution is reached, short of court resolution, could the District create the appropriate documentation. FOLLOW-UP RESPONSE 10/15/25 S. Jantzen: As indicated in our initial response, the District's ability to make changes involving the certification of the assessment levy is intertwined with ongoing and pending litigation with the Auditor-Controller. The District possesses no power to unilaterally modify the certification process outside of County cooperation and agreement. This is precisely why we did not represent and did not agree to perform these actions within 90 days.				X	Next GJ 26-27

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24-05	R.7	Upon certification that the Promontory and Blackstone LLAD initiative petitions have been signed by the requisite number of voters, CSD must enact the Promontory and Blackstone LLAD initiatives without alteration, or submit the initiatives unmodified to the voters, as RECOMMENDATIONS Page 33 Case #24-05 EDH CSD required by California Elections Code Section 9310.	El Dorado Hills Community Services District	7/3/2024	This Recommendation has been implemented: At the April 11, 2024, Board of Directors meeting, the proposed ballot initiative for LLAD #22 approved by unanimous vote (See Attachments U, V, and W). This Recommendation has been implemented: At the May 09, 2024, Board of Directors meeting, the proposed ballot initiative for LLAD #33 was approved by a four (4) to one (1) vote (See Attachments X, Y and Z).	X				
24-05	R.8	Within 90 days, CSD should document the projected use for all Treasury fund assets, clarify which fund accounts are earmarked for what purposes and open the spending plan for public comment and approval.	El Dorado Hills Community Services District	7/3/2024	This Recommendation has been implemented: As part of the District's FY25 budgeting process, Treasury Fund assets were defined by account with a description of what the funds would be available for. The preliminary budget was presented at the May 29th Special Meeting open to the public, and the final budget was presented and approved during the June 13th Regular Board of Directors meeting.	X				
24-05	R.9	By September 30, 2024, CSD should review, revise, and publicize its Master Plan from 2021 with realistic timelines for all new park development, as well as accurate and realistic cost estimates that can be funded and executed within a 10-year planning period.	El Dorado Hills Community Services District	7/3/2024	This Recommendation has not been implemented but will be implemented in the future: The District has planned and budgeted for a complete review and revision of the 2021 Master Plan beginning in FY25, which starts on July 01, 2024, in accordance to our policy for a five (5) year review. The outcome of the EDHCSD Response El Dorado County Grand Jury Report #24-05 Page 14 of 16 revised Master Plan will have an influence on the District's ten-year Capital Improvement Plan. This is a very comprehensive review process and plan revision that includes community input on several occasions, which cannot be completed in the timeframe recommended. FOLLOW-UP RESPONSE 10/15/25 S. Jantzen: As indicated in our initial response, the District stated it could not implement the recommendation within the allotted timeframe but estimated it would start a review and possible revised or updated Master Plan beginning FY25. During the October 09, 2025, Regular Meeting, the District Board of Directors approved and awarded a contract to a consultant to prepare a comprehensive Master Plan for the District. As part of the Master Planning process, a development plan will be formulated. FOLLOW-UP RESONSE 2/13/26 N. Mattock: Did not answer FOLLOW-UP RESPONSE 3/24/26 In-person Meeting: Master Plan is underway – ETA end of year (2026)		X		Next GJ 26-27	
24-05	R.10	Within 90 days, CSD should employ or retain a full-time licensed CPA professional to be Treasurer/CFO-equivalent.	El Dorado Hills Community Services District	7/3/2024	This Recommendation has not been implemented but will be implemented in the future: As stated in the Findings, the concerns of the Grand Jury are a function of District Policy and not due to the lack of having a CPA on staff or retainer. However, the District recognizes that government accounting is unique and complicated; and reporting is always changing with Governmental Accounting Standards Board (GASB) regulations having new requirements that the District must adhere to each year. District staff understand that education is a priority and will work towards having at least one member of the finance department receive a certification in government accounting through a reputable government entity, including GFOA and/or California Society of Municipal Officers (CSFMO). The goal will be to have this completed by December 2025. Additionally, the District will look at this Recommendation has not been implemented but will be implemented in the future: As noted in our response to R9, the District has planned and budgeted for a complete review and revision of its 2021 Master Plan in FY 24/25. As part of that process, the District solicits input from the community on the Master Plan and the 10-year development plan. Additionally, the significant amount of community input the District is currently receiving as a result of the Central EDH Park outreach project will be taken into consideration.		X			
24-05	R.11	Within 90 days, CSD should get public input on its latest 10-year development plan, including any updates to the Master Plan from 2021, and how they plan to use PIF funds over an extended period. This development needs to include a contingency plan for new park development in a reasonable time frame if additional funds do not become available that are required for the current Master	El Dorado Hills Community Services District	7/3/2024			X			Next GJ 26-27
24-05	R.12	Within 90 days, CSD should document its plans for Bass Lake Park and justify why CSD took on the obligation to build a turnkey park in Village J7, and how development of Bass Lake Park will now proceed up through park completion proposed by CSD in FY 31.	El Dorado Hills Community Services District	7/3/2024	This Recommendation requires further analysis: With the District's acquisition of 55 acres of the old executive golf course and the option to acquire the remaining 41.5 acres, the Bass Lake Park design may be subject to change depending on the community input for the Central EDH Park and what amenities that park will have. The community outreach project for Central EDH Park will run through summer at which time the District will be in a better position to define and document its plans for Bass Lake park. With regard to the turnkey park in Village J, the District participated in a settlement which was negotiated between Parker Development, the District, and El Dorado County that provided the 12.5 acres and \$3.5M in funding identified from the County's Serrano CFD 1992-				X	Next GJ 26-27
24-05	R.3	Within 90 days, the County District Attorney's office should continue to investigate Brown Act or CA Government Code Section 53262 violations by the CSD Board unless and until the CSD Board gets appropriate Brown Act and Ethics training.	El Dorado County District Attorney's Office		Agree. This investigation is ongoing and our office will look into what trainings CSD receives in response to the Grand Jury Report.		X			
24-05	R.4	By December 31, 2024, the County District Attorney's office should complete the investigation of any potential ethics or conflicts of interest violations, including required FPPC Form 700 disclosures, raised by the former GM's consulting arrangement with DTA.	El Dorado County District Attorney's Office		Agree. This investigation is ongoing.		X			

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Case 24-06 Voter Initiative Petitions: The People Need to be Heard	R.1	By December 2024, the Elections Department should develop and publish online documentation for sponsors of initiative petitions that provides a summary of the County initiative petition procedure and the requirements for preparing and qualifying County initiative petitions.	El Dorado County Board of Supervisors	8/7/2024	The recommendation has been partially implemented. The Elections Department has a guidebook developed but it needs to be updated and published online and this will be implemented by December 2024.		X			
24-06	R.2	By December 2024, the Elections Department should offer training to County Boards and Commissions that provides training on the requirements and their responsibilities in the County initiative petition process	El Dorado County Board of Supervisors	8/7/2024	The recommendation will not be implemented because it is not warranted. There is no justification for providing such training to the County of El Dorado's subsidiary commissions as they have no role to play in the elections process. To the extent the recommendation refers to boards and commissions associated with independent special districts located within the County of El Dorado, those independent special districts whose elections are consolidated with the County's elections have access to their own legal counsel or other advisors that can provide them with guidance and direction on the elections process.			X		
24-06	R.1	By December 2024, the Elections Department should develop and publish online documentation for sponsors of initiative petitions that provides a summary of the County initiative petition procedure and the requirements for preparing and qualifying County initiative petitions.	El Dorado County Elections Department		No response will be provided as it is included with BOS per Janeth San Pedro					
24-06	R.2	By December 2024, the Elections Department should offer training to County Boards and Commissions that provides training on the requirements and their responsibilities in the County initiative petition process	El Dorado County Elections Department		No response will be provided as it is included with BOS per Janeth San Pedro					
24-06	R.3	Within 90 days of the release of this report, CSD should implement the intent of the Carson Creek LLAD #39 second ballot initiative to perpetually repeal LLAD assessments. (Note that this recommendation also appeared in the Grand Jury report Case #24-	El Dorado Hills Community Services District	8/13/2024	Has Been Implemented: At the Board of Directors Special Meeting held on November 20, 2023, the proposed ballot initiative for LLAD #39 was approved by a four (4) to one (1) vote (See Attachment C).	X				
Case 24-07 County Office of Education: Are Schools Doing Enough to Address Sexual Harassment?	R.1	EDCOE should implement enhanced and more stringent background check processes, including character checks for all applicants who might, or do work around, or with students to prevent sexual predators from being hired. This should begin by	El Dorado County Office of Education	7/12/2024	We are unsure what the report is referring to by "enhanced and more stringent background check processes." EDCOE follows all state and federal laws regarding background checks. EDCOE requires all applicants to be fingerprinted and submits those records to the Department of Justice to conduct a criminal background check for all potential certified and classified positions as well as for all volunteers. Applicants are not eligible for any			X		
24-07	R.2	EDCOE should ensure all employees complete state required sexual harassment prevention training by September 30, 2024. Local school districts should ensure the training is completed by all employees every two years and records are tracked.	El Dorado County Office of Education	7/12/2024	This recommendation is already in place. In accordance with California Government Code section 12950.1, EDCOE provides the required sexual harassment prevention training to all employees. It also provides all sexual harassment prevention training required under federal law.	X				
24-07	R.3	EDCOE should work with the employee unions to revise their bargaining agreements to permit schools to automate tracking on all buses and monitor bus drivers' locations during transportation of students. This should be completed by March 31, 2025.	El Dorado County Office of Education	7/12/2024	This recommendation is already underway. EDCOE buses are equipped with radios with GPS tracking for EDCOE employees. EDCOE will further address this issue with the applicable bargaining units during the 2024-2025 school year.	X				
24-07	R.4	EDCOE should work with the employee unions to revise their bargaining agreements to permit schools to install cameras that have monitoring capability on all buses. A designated staff person or automation should monitor the locations of buses during	El Dorado County Office of Education	7/12/2024	Updated EDCOE Response: EDCOE buses and vans are equipped with GPS devices that permit real-time tracking. We have implemented and plan to further implement this recommendation. After collective bargaining negotiations, in February 2023, EDCOE installed cameras on some vehicles as part of a pilot program. Currently all vehicles transporting Special Services students, home-to-school and school-to-home, are equipped with video cameras. EDCOE will further address this issue with the applicable bargaining units during the 2024-2025 school	X				
24-07	R.5	EDCOE should develop and implement policies and procedures that require supervisors and managers to closely monitor classified staff while working around students. If necessary, they should hire additional staff to achieve this goal. This should be done by March 31, 2025.	El Dorado County Office of Education	7/12/2024	We require further analysis of this recommendation. EDCOE will further address this issue with the applicable bargaining units during the 2024-2025 school year. Updated EDCOE Response: EDCOE administrators and supervisors work closely with classified and certificated staff to ensure proper supervision of both students and staff.	X				

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24-07	R.6	EDCOE should implement sexual harassment prevention training for all students, including how to recognize and report it. This training should begin in kindergarten. EDCOE should offer parents the option to opt out. This should begin by March 31, 2025.	El Dorado County Office of Education	7/12/2024	We require further analysis of this recommendation. Generally, a student in grades K-3 cannot be suspended or expelled for sexual harassment. (See Cal. Educ. Code § 48900.2). Students in grades 7-12 receive instruction regarding "sexual harassment, sexual assault, sexual abuse, and human trafficking." (See Cal. Educ. Code 51934.) EDCOE Superintendent Policy 5145.7 provides that all EDCOE students receive age appropriate information on sexual harassment. Updated EDCOE Response: EDCOE provides education regarding sexual health commensurate with the student's	X				
24-07	R.7	EDCOE should implement a 'buddy system', or other means, for all students when traveling on school campus during class times.	El Dorado County Office of Education	7/12/2024	We are unable to implement this recommendation. The diverse range of students served by EDCOE would make implementing such a system impractical and likely impossible.			X		
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	El Dorado County Office of Education	7/12/2024	We have already implemented this recommendation for EDCOE. EDCOE does not have any authority to require independently operated school districts to undertake any specific actions regarding their website content.	X				
24-07	R.9	EDCOE should provide all classified staff with radio transmitters to enable contact with their supervisor while working on campus. EDCOE should also provide all classified staff with body cameras and make their use a condition of employment.	El Dorado County Office of Education	7/12/2024	We are unable to implement this recommendation and are unclear as to the scope of what is being proposed. EDCOE staff working on campuses currently have many different means of communicating with their supervisors. This recommended requirement would implicate several different legal concerns under state and federal laws including but not limited to student, parent and staff privacy rights under the California Education Code and the California Labor Code. Particularly in relation to our special education student community and their right to medical privacy. It is not clear how such a program could feasibly be implemented and EDCOE is unable to implement it at this time. All staff are trained on how to recognize signs of sexual harassment and potential			X		
24-07	R.10	EDCOE should work with their MOU Law Enforcement partners to expand the MOU to address sexual misconduct by both students and school employees.	El Dorado County Office of Education	7/12/2024	We plan to implement this recommendation. EDCOE will discuss the possibility of expanding the MOU with the various signatories to the agreement.		X			
24-07	R.11	EDCOE should consider installing cameras in school hallways and classrooms so that no student or child is alone.	El Dorado County Office of Education	7/12/2024	We require further analysis of this recommendation.				X	
24-07	R.12	EDCOE should abolish the practice of allowing employees to resign and enter into a settlement agreement or enter into a non-disclosure agreement to avoid prosecution or public awareness of their inappropriate/illegal behavior.	El Dorado County Office of Education	7/12/2024	We will not implement this recommendation. Settlement agreements with employees subject to dismissal who are entitled to an evidentiary hearing may be the only guaranteed method of ensuring that the employee leaves the organization. Disciplining employees, including dismissal, is a significant public, and therefore, tax-payer expense. Removing EDCOE's ability to enter into settlement agreements to separate employees would increase expenses, require potentially unnecessary evidentiary hearings, and worsen student outcomes. However, EDCOE works closely with law enforcement to report Page 6 evidence of illegal behavior. Under California law, a public entity cannot enter into a non-disclosure agreement.			X		
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Black Oak Mine Unified School District	7/12/2024	We will comply with this recommendation by December 31, 2024		X			

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24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Buckeye Union School District	7/30/2024	The Buckeye Union School District's website is Title IX compliant, with one exception namely 34 CFR Part 106.45(b)(10) which requires all Title IX training materials to be made publicly available by posting on the school district's website due to the fact that the training materials are proprietary and are copyrighted. BUSD is working with the publisher of the materials to address this requirement and is proposing that Public School Works authorize the District to post the training materials with the statement set forth below: It is important to understand that the materials posted to this website are proprietary and are copyrighted. Your right is a right of inspection and review of the materials on this site only. No other right is granted beyond viewing. You are not authorized to copy, use, adapt, save, repost, share publicly, or alter any contents from this site. You are not permitted to use the materials on this site for training, or for any commercial purpose.	X				
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Camino Union School District	7/12/2024	The Camino School District Does not disagree with Finding Nine and as recommended on page 24 of the Grand Jury Report (R8), the Camino School District will ensure that its website is in compliance with Title IX requirements no later than December 31, 2024. Specifically, the District will: ensure that the contact information for the Title IX Coordinator is prominently displayed on the district website, post on the district website the number of players on each team roster on or before the official first day of competition, post the total enrollment of the school, classified by gender, post the number of pupils enrolled at the school who participate in competitive athletics, classified by gender, and post the number of male and female teams, classified by sport and by competition level.		X			
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	El Dorado Union High School District	8/14/2024	The EDUHSD website is currently up to date with Title IX requirements, but EDUHSD will review and make any changes needed to ensure compliance with any changes to the Title IX regulations effective August 1, 2024.	X				
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Gold Oak Union School District	8/6/2024	District disagrees with this finding. District has its Title IX conveniently located on its "Gold Oak Unified School District" website under both the "Parents" and "Students" tab. Upon clicking on either tab, a student or a parent can easily find Title IX informatioonto include the Title IX rights, how to report a violation, and to whom a violation can be reported to. Additionally, Title IX is available to the public under the "Department" and "Human Resources" Tab on said website. The District appreciates the grand jury's recommendation. As stated in District's response to Finding No. 9, the	X				
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Gold Trail Union School District	9/10/2024	We disagree with this finding. GTUSD's website complies with Title IX requirements.	X				
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Indian Diggings Elementary School District	7/16/2024	IDESD's website complies with Title IX requirements we will require further analysis of the addition of information regarding supportive services.				X	
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Lake Tahoe Unified School District	7/25/2024	This recommendation has been implemented by Lake Tahoe Unified School District.	X				
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Latrobe School District	7/11/2024	The Latrobe School District Does not disagree with Finding Nine and as recommended on page 24 of the Grand Jury Report (R8), the Camino School District will ensure that its website is in compliance with Title IX requirements no later than December 31, 2024. Specifically, the District will: ensure that the contact information for the Title IX Coordinator is prominently displayed on the district website, post on the district website the number of players on each team roster on or before the official first day of competition, post the total enrollment of the school, classified by gender, post the number of pupils enrolled at the school who participate in competitive athletics, classified by gender, and post the number of male and female teams, classified by sport		X			
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Mother Lode Union School District	7/26/2024	Training will take place for all required Mother Lode Union School District staff during the fall of 2024 in the updated Title IX regulations. Following this training all required documents will be placed on an easy to find menu at the Mother Lode Union School District Website. This will take place prior to the end of the 2024 calendar year as recommended.		X			

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24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Pioneer Union School District	2025 Non-responsive	Letter sent 9/3 No response as of 11/6. Do we want to follow up on this? 2/11 Decision was made to not follow up at last continuity meeting					
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Placerville Union School District	7/15/2024	Training will be taken place for all required Placerville Union School District staff during the fall of 2024 in the updated Title IX regulations. Following this training all required documents will be placed in an easy to locate menu at the Placerville Union School District Website. This will take place prior to the end of the 2024 calendar year as recommended.		X			
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Pollock Pines Elementary School District	7/15/2024	The Pollock Pines Elementary School District will bring its Title IX website requirements up to date as stipulated in California Education Code 221.61 by the end of the current calendar year		X			
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Rescue Union School District	5/31/2024	Rescue Union School District has implemented this recommendation. Rescue Union School District has updated the Title IX website as of May 22, 2024.	X				
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	Silver Fork School District	7/15/2024	Silver Fork Elementary School District will bring its Title IX website requirements up to date as stipulated in California Education Code 221.61 by the end of the current calendar year		X			
24-07	R.1	EDCOE should implement enhanced and more stringent background check processes, including character checks for all applicants who might, or do work around, or with students to prevent sexual predators from being hired. This should begin by January 1, 2025.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.2	EDCOE should ensure all employees complete state required sexual harassment prevention training by September 30, 2024. Local school districts should ensure the training is completed by all employees every two years and records are tracked.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.3	EDCOE should work with the employee unions to revise their bargaining agreements to permit schools to automate tracking on all buses and monitor bus drivers' locations during transportation of students. This should be completed by March 31, 2025.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.4	EDCOE should work with the employee unions to revise their bargaining agreements to permit schools to install cameras that have monitoring capability on all buses. A designated staff person or automation should monitor the locations of buses during transportation of students.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.5	EDCOE should develop and implement policies and procedures that require supervisors and managers to closely monitor classified staff while working around students. If necessary, they should hire additional staff to achieve this goal. This should be done by March 31, 2025.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.6	EDCOE should implement sexual harassment prevention training for all students, including how to recognize and report it. This training should begin in kindergarten. EDCOE should offer parents the option to opt out. This should begin by March 31, 2025.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					

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24-07	R.7	EDCOE should implement a 'buddy system', or other means, for all students when traveling on school campus during class times.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.8	EDCOE and County school districts should bring their Title IX website requirements up to date by December 31, 2024.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.9	EDCOE should provide all classified staff with radio transmitters to enable contact with their supervisor while working on campus. EDCOE should also provide all classified staff with body cameras and make their use a condition of employment.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.10	EDCOE should work with their MOU Law Enforcement partners to expand the MOU to address sexual misconduct by both students and school employees.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.11	EDCOE should consider installing cameras in school hallways and classrooms so that no student or child is alone.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
24-07	R.12	EDCOE should abolish the practice of allowing employees to resign and enter into a settlement agreement or enter into a non-disclosure agreement to avoid prosecution or public awareness of their inappropriate/illegal behavior.	El Dorado County Board of Supervisors		NOTE: 2024/2025 Continuity Committee determined that the EDC BOS did NOT need to respond to this report's recommendation.					
Case 24-08 Emergency Services Authority: Who Provides Oversight?	R.1	By December 31, 2024, the JPA Board should create a policy and ensure compensation is properly listed on employment contracts.	El Dorado County Emergency Services Authority	8/6/2024	Agree UPDATE: The JPA Board has not created a policy on this topic. Staff is working on an Authorized Positions document that would list all positions authorized by the JPA and associated pay ranges for each.		X			
24-08	R.2	By December 31, 2024, the JPA Board should revise all employment contracts to align the performance review and compensation timing to remove the retroactive pay cycle.	El Dorado County Emergency Services Authority	8/6/2024	Agree. This has already been corrected. All employment contracts performance review and compensation timing are now aligned.	X				

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24-08	R.3	By December 31, 2024, the JPA Board should ensure all Board documentation is reviewed, updated, and visible on their website for transparency purposes. This should include the Semiannual Actual Cost report after it is released to the County.	El Dorado County Emergency Services Authority	8/6/2024	Partially Agree. This is in process, but the timeline for completion may not be feasible with staffing. The JPA will adhere to all reporting requirements as stipulated in our Master Contract with the County of El Dorado. UPDATE: Staff have uploaded agenda and minutes for JPA Board meetings and EMSOC meetings. Staff is still working on completing documentation for Finance Committee meeting minutes. With recent updates to ADA Compliance Laws, staff is actively reviewing the website to ensure compliance and transparency.	X				
24-08	R.4	By December 31, 2024, the JPA Board should obtain Brown Act and Ethics training, re- train every two years and track for compliance	El Dorado County Emergency Services Authority	8/6/2024	Agree. The JPA offered and completed Brown Act Training in the month of June 2024. All Board Members currently comply with this request by receiving this training from their own agencies. The Board Members will provide copies of training certificates to the JPA for tracking and compliance.	X				
24-08	R.5	By December 31, 2024, the JPA Board should proceed hiring new General Counsel with Brown Act and local government law experience.	El Dorado County Emergency Services Authority	8/6/2024	Disagree. The current General Counsel does have experience with the Brown Act and local government law experience. The JPA Board is open to recommendations but will ultimately decide who the General Counsel of the JPA will be. UPDATE: While the JPA disagreed with this recommendatin, the JPA did conduct an Informal RFP process for Legal Representation and entered into an agreement with a new firm in December of 2024.	X				
24-08	R.6	By December 31, 2024, the JPA Board should require their transporting agencies to follow the Monthly Appropriation Invoicing Policy and hold them accountable.	El Dorado County Emergency Services Authority	8/6/2024	Disagree. The JPA Board and Staff intend to review the current invoicing policy and adjust it to the option that can best facilitate compliance. Refer to F9. F9: There is a JPA Monthly Appropriation Invoicing policy that is not followed. The three agencies contracted to provide emergency ambulance transport services to the JPA are not providing accurate or timely fiscal reports.				X	
24-08	R.7	By December 31, 2024, the JPA Board should ensure that their Semiannual Actual Cost reports to the County are in alignment with Generally Acceptable Accounting Principles (GAAP)	El Dorado County Emergency Services Authority	8/6/2024	Disagree. The JPA will adhere to all reporting requirements as agreed to within our Master Contract with the County of El Dorado. Refer to R3.			X		
24-08	R.9	By December 31, 2024, the JPA Board should task their new General Counsel to provide a restructuring model for this Board. Counsel should base this new structure on how best to remove any inherent conflict of interest with a clearly defined code of conduct policy for conflicts of interest.	El Dorado County Emergency Services Authority	8/6/2024	Disagree. Refer to F12, F14 and R5 F12: There is no code of conduct policy document regarding conflict of interest and recusal. F12 Response: Partially Disagree.			X		
24-08	R.8	By December 31, 2024, the County CAO should provide a status update of JPA compliance with County Contract #2298 for Prehospital Advanced Life Support, Ambulance and Dispatch Services to the County Board of Supervisors.	El Dorado County Board of Supervisors	8/7/2024	The recommendation will be implemented by December 31, 2024.		X			
Case 24-09 Election Integrity: Separating Fact from Fiction	R.1	By the November 2024 election, the Dominion vote tabulation systems should be electronically isolated (e.g., a Faraday cage surrounding the tabulation system) to improve security and remove the possibility of any cellular or internet communication. Fiscal impact: \$25,000-\$50,000 (See Appendix 1)	El Dorado County Board of Supervisors	8/14/2024	The recommendation will not be implemented because it is not warranted and is not reasonable. The system is being used in accordance with the Secretary of State's certified use procedures. This is a costly solution which will not provide additional security outside of the mitigating procedures currently approved by election security experts and the Secretary of State's Office.			X		
24-09	R.2	By the November 2024 election, the Elections Department should look into the feasibility of streaming drop box video surveillance cameras online for ad hoc public monitoring. In addition, all drop boxes should have signs that indicate they are under surveillance and illegal tampering will be prosecuted, which should be a further deterrent.	El Dorado County Board of Supervisors	8/14/2024	The first part of the recommendation will not be implemented because it is unreasonable. The second part of the recommendation will be fully implemented by the 2024 General Election. As the Grand Jury mentioned in its report, the controversial movie "2000 Mules" has created an environment of hostility toward the use of ballot drop boxes and could create a vigilante response from the public if an untrained livestream viewer believes there is a violation of law. Additionally, providing a livestream of such camera feeds could potentially run afoul of Constitutional guarantees of privacy concerning voting. (See Cal. Const., Art. II, § 7 ["Voting shall be secret"]; see also Elections Code § 18541(a)(3) [prohibiting one from photographing or recording a voter entering or exiting a polling place].) As such, it would be unreasonable for the Elections Department to livestream the ballot drop box camera feeds. The Elections Department already places signage on the ballot drop boxes specifying the Federal criminal statutes for tampering with a drop box. In accordance with the Grand Jury's recommendation, the Elections Department will add signage denoting that drop boxes are under 24-hour video surveillance.		X	X		
24-09	R.3	By the November 2024 election, the Elections Department should evaluate the feasibility of receiving non-citizen responses to jury summons from the Superior Court of El Dorado County or Federal district court records to cross-check County voter rolls and continue such periodic checks annually thereafter.	El Dorado County Board of Supervisors	8/14/2024	The recommendation has been implemented. This has always been the process in the Elections Department and will continue.	X				

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24-09	R.4	By January 1, 2025, the Elections Department should change security procedures to require a minimum of two people present when accessing the vote tabulation rooms and systems.	El Dorado County Board of Supervisors	8/14/2024	The recommendation will not be implemented because it is not warranted and is not reasonable. Election Staff are trusted employees and perform their work with high integrity as noted by the Grand Jury above. The three staff members with access to the tabulation room are the Registrar, Assistant Registrar, and the Department Systems Analyst. Requiring two people at all times would limit their ability to perform their work in a room already monitored by cameras, which are livestreamed during the election.			X		
24-09	R.5	By November 2024, the Registrar of Voters should begin publishing a periodic newsletter (e.g., online blog or social media) designed to acknowledge and address public concerns. Questions should be solicited and screened to avoid the social media free-for-all of the past.	El Dorado County Board of Supervisors	8/14/2024	The recommendation will be implemented. The Elections Department has a Voter Integrity page which addresses public concerns regarding the mis/dis information. The Department will add a quarterly newsletter in 2025		X			
24-09	R.6	The Elections Department should conduct a public poll of election integrity concerns by the end of 2024 and 2025 to measure any improvements in public perception and the success of the public outreach.	El Dorado County Board of Supervisors	8/14/2024	The recommendation will be implemented, in part. The Elections Department will poll the voters after the 2024 General Election; however, the next poll will not occur until after the next major election cycle in 2026.		X			Next GJ 26-27
24-09	R.7	By January 1, 2025, the Registrar of Voters should establish a volunteer public advisory board to help monitor election processes, make improvements, and coordinate public outreach/communication.	El Dorado County Board of Supervisors	8/14/2024	The recommendation requires further analysis. The Elections Department tried to establish a Voter Advisory Committee in 2022 and reached out to the Republican and Democratic Central Committees as well as members of the public. None of the groups or the public responded with any interest. In accordance with the Grand Jury's recommendation, the Elections Department will try again to establish a Voter Advisory Committee by December 31, 2025.				X	
24-09	R.1	By the November 2024 election, the Dominion vote tabulation systems should be electronically isolated (e.g., a Faraday cage surrounding the tabulation system) to improve security and remove the possibility of any cellular or internet communication. Fiscal impact: \$25,000-\$50,000 (See Appendix 1)	El Dorado County Registrar of Voters		No response will be provided as it is included with BOS per Janeth San Pedro					
24-09	R.2	By the November 2024 election, the Elections Department should look into the feasibility of streaming drop box video surveillance cameras online for ad hoc public monitoring. In addition, all drop boxes should have signs that indicate they are under surveillance and illegal tampering will be prosecuted, which should be a further deterrent.	El Dorado County Registrar of Voters		No response will be provided as it is included with BOS per Janeth San Pedro					
24-09	R.3	By the November 2024 election, the Elections Department should evaluate the feasibility of receiving non-citizen responses to jury summons from the Superior Court of El Dorado County or Federal district court records to cross-check County voter rolls and continue such periodic checks annually thereafter.	El Dorado County Registrar of Voters		No response will be provided as it is included with BOS per Janeth San Pedro					
24-09	R.4	By January 1, 2025, the Elections Department should change security procedures to require a minimum of two people present when accessing the vote tabulation rooms and systems.	El Dorado County Registrar of Voters		No response will be provided as it is included with BOS per Janeth San Pedro					
24-09	R.5	By January 1, 2025, the Elections Department should change security procedures to require a minimum of two people present when accessing the vote tabulation rooms and systems.	El Dorado County Registrar of Voters		No response will be provided as it is included with BOS per Janeth San Pedro					

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24-09	R.6	The Elections Department should conduct a public poll of election integrity concerns by the end of 2024 and 2025 to measure any improvements in public perception and the success of the public outreach.	El Dorado County Registrar of Voters		No response will be provided as it is included with BOS per Janeth San Pedro					
24-09	R.7	By January 1, 2025, the Registrar of Voters should establish a volunteer public advisory board to help monitor election processes, make improvements, and coordinate public outreach/communication.	El Dorado County Registrar of Voters		No response will be provided as it is included with BOS per Janeth San Pedro					
Case 24-10 Continuity Report	Case 22-23 GJ03 - Can You Help Me ...PLEASE? R.2	Building Services should expand the current simple permit program to allow homeowners to request and pay for simple permits online. This recommendation should be implemented by December 31, 2023	El Dorado County Board of Supervisors		The recommendation requires further analysis that may be completed in 2024. Any licensed contractor can apply and pay online for simple permits (referred to as “trade permits” and include permits such as water heaters, residential solar and EV chargers). Due to California Health and Safety Code sections 19825-19829, non-contractors are currently unable to procure permits online. This is because of the required verification requirements of these code sections. Contractors provide verification with a contractor’s license number. Homeowners who are acting as owner/builder on a project typically provide verification and proof of identification with a copy of their driver’s license and must do so in person. Currently, there is no way for homeowners to submit the required verification securely online. Please note that a notice is sent to the owner informing them that a contractor has applied for a permit on their property. Staff has identified expanding electronic plan submittals as a high priority and is currently working with IT and the TRAKIT program vendor, CentralSquare, to develop solutions and identify costs for the expanded service. This would include exploring if TRAKIT can provide the required security necessary to intake owner/builders proof of identification. Although it is a high priority, staff does not yet have a timeline for implementation or costs. It would likely not be by December 31, 2023, but rather sometime in 2024. FOLLOW-UP RESPONSE This has not yet been implemented, but is still on our “to do” list and will be discussed as part of our current contract with CentralSquare to assist with our outstanding needs. Due to very stringent security requirements related to credit card, driver’s license and other sensitive personal information, it is not a “simple” solution and requires coordination with both CentralSquare and our IT staff to determine the best system based on compatibility, functionality and cost.		X			
24-10	Case 22-23 GJ03 - Can You Help Me ...PLEASE? R.4	Building Services should create tools, such as a dashboard to provide transparency of permits in its system and document the approvals and inspections (by date) requested and the current status. Criteria should be established for triggering alerts when approvals or inspections stall. Update the system to require an inspection completion date. This recommendation should be implemented by December 31, 2023.	El Dorado County Board of Supervisors		The recommendation requires further analysis from the TRAKIT vendor which will be complete in 2024. The County’s TRAKIT system does not currently provide a dashboard that summarizes permit data. However, information within TRAKIT is available for anyone to view. Contractors, homeowners, or community members may create an account in TRAKIT and view permit information. This includes key dates such as plan approvals and inspections. On the list for potential modifications or upgrades to TRAKIT is exploring TRAKIT’s ability to automatically send emails based on certain criteria, such as prolonged periods of inaction. Currently, it is not known if TRAKIT has that capability or, if it does, the cost of adding such a feature. Staff is also exploring alternatives and has already put in place a manual method for notifying applicants of expiring applications and permits. These written notifications are sent 30 days prior to Building Permit expiration and after issuance of a permit. These notifications remind applicants to either obtain a final inspection or renew or withdraw the permit. The letter includes information so applicants can easily renew or withdraw their application via email if they so choose. FOLLOW-UP RESPONSE This has been partially implemented. Reports can be run with permit status information, however, TRAKIT does not currently have a “Dashboard” interface. It will be discussed as part of our current contract with CentralSquare to assist with our outstanding needs. Staff is running reports for some permit types to note those that are “stale.” Staff has determined how to send automatic email notifications for certain actions and is currently testing to ensure accuracy and consistency. This will be expanded to more permit actions in the future. A dashboard outside of TRAKIT that provides valued information may be a possible solution. Staff is beginning the engagement of the development community to determine what information they find of value. Staff is beginning to analyze this information for the purpose of setting up benchmarks and informing staff where permits tend to become stalled. From there, staff will develop solutions to minimize any stalls or delays due to County issues. An update was provided to the Board and is attached. (See Attachment 1) (SEE 2023/24 Continuity Report)		X			

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24-10	Case 22-23 GJ03 - Can You Help Me ...PLEASE? R.8	The Planning and Building Department should establish a set of benchmarks by permit type for the time expected to get through planning and building projects. A quarterly report should be created detailing the overall activity of and status of timelines for processing permits for project types against established benchmarks. This recommendation is to be implemented by December 31, 2023.	El Dorado County Board of Supervisors		The recommendation requires further analysis. Planning and Building staff are working with IT staff towards that goal. Staff is currently working on extracting data from TRAKIT to determine the number of days to process a permit by permit type. There are several variables that need to be considered when extracting such data including the number of days waiting for action by the County (i.e., plan check), the number of days waiting for action by the applicant (i.e., revising plans based on plan check comments) or applicant pauses or delays (no action by applicant Page 23 due to other reasons). Staff will likely initially focus on those permit types that have the highest number of applications in both the Planning and Building divisions and eventually add other permit types. A timeframe for completion of this project will not be known until Planning and Building and IT staff have the opportunity to define and extract the data; however, the Planning and Building Department will provide an update to the Board, via memo, no later than December 31, 2023. FOLLOW-UP RESPONSE Because of the wide variety of factors, tracking the length of time from submittal date to date of issuance may take a significant amount of time to analyze and have limited value. More value may be gained by identifying the timeframes plans and permits are “in-house” and common “sticking points” within the process (those areas more likely to cause delays). Tracking this information will better help staff to develop and implement tools or modify processes to address the problem areas. Staff will work with IT to determine if needed data can be extracted from TRAKIT in a meaningful way. Once data is extracted, metrics can be developed to track progress as processes are modified and new tools are added. (For complete response see Attachment 1) (SEE 2023/24 Continuity Report)			X		